



Responsible Service of Alcohol Policy

Responsible Service

- Magpies Waitara recognises that it is against the Law to serve any person to intoxication.
- Magpies Waitara recognises that it is against the Law to serve or supply alcohol to any person under the age of 18.
- Magpies Waitara recognises that it is against the Law to allow intoxicated, disruptive or violent behaviour to occur on the premises.
- Magpies Waitara seeks to ensure that no harm comes to patrons as a result of our service of alcohol.
- The following Policies and Procedures have been adopted to ensure the responsible service of alcohol.
- A range of drinks are offered on these premises. These include a range of non-alcoholic beverages.
- Magpies Waitara does not seek to encourage rapid or excessive consumption of alcohol through pricing.
- Low alcohol beers and non-alcoholic beverages are stocked and promoted. The sale and consumption of beer with no alcohol will not be permitted to any person under the age of 18.
- Staff have been acquainted with this House Policy and trained to implement it.
- If such patrons continue to order alcoholic beverages, the staff member will contact the senior staff person on duty and alert them to the patrons current or impending of intoxication.
- The senior duty staff person will determine whether or not service should be refused.
- If service is refused, the senior duty person will politely explain to the patron(s) that Magpies Waitara cannot legally serve alcohol to the point of intoxication.
- Magpies Waitara has a Duty of Care for patrons of the club.

Underage Drinking

- Magpies Waitara has surveillance procedures designed to detect under age persons seeking to enter the premises.
- If a staff member believes that a person who is ordering or being supplied alcohol, is under 18 years of age, they will politely request proof of age (Passport, Photo Proof of age cards or photo Drivers Licence).
- If the person is less than 18 years of age, or refused to produce identification, staff will refuse service and request Senior Duty Staff Member to ask person to leave the premises.
- An incident book is maintained to record all occasions on which proof of age identification is required.

Disruptive, Violent or Intoxicated Behaviour

- Magpies Waitara does not allow intoxicated persons to enter the premises.
- If a staff member becomes aware that a person's behaviour is becoming disruptive or violent, they will notify the Senior Duty Staff person.
- If the behaviour is not reduced, the Senior Duty Staff member or designated staff person will require the person(s) to leave the premises.

Law will impose an "on the spot fine" of \$550 if person(s) fail to leave when asked. Maximum Court Fine \$5,500.

Driving with Illegal Blood Alcohol Concentration

- Staff members will seek to discourage persons who appear to have a blood alcohol concentration higher than the legal limit from driving.
- Magpies Waitara offers a number of services designed to discourage drinking and driving. These services include: Making of alternative transport arrangements; holding of car keys in a safe place; and overnight parking facilities.

Refusal of Service

- If service of alcohol is refused to members or guests, the staff members refusing service will emphasise that the individuals patronage is greatly valued. The staff member will then inform the member or guest that further service of alcohol is illegal and could jeopardise Magpies Waitara Liquor License.
- All staff have been informed about the House Policy on responsible service of alcohol and adequately trained to support this policy.
- Magpies Waitara seeks to publicise and promote its position on Responsible Serving Practices.

Self-exclusion

If a person wishes to change their relationship with alcohol, they can enter into a self-exclusion agreement with Magpies Waitara and other venues. Under the agreement, this will exclude the person from entering from a licensed venue and permits the licensee and their staff to lawfully stop you from entering or staying on the licensed premises. The self-exclusion period can vary from a minimum of 6 months to an irrevocable lifetime ban, depending on the individual's preference.